

CHI Learning & Development System (CHILD)

Project Title

Prethickened beverages for patients with dysphagia

Project Lead and Members

Project lead: Zenne Tng Kuan ChenPrincipal Speech Therapist

Project members:

- Teo Wei Shan, Senior Speech Therapist
- Ng Seok Kheng, Principal Speech Therapist

Organisation(s) Involved

Tan Tock Seng Hospital

Project Period

Start date: Oct 2018

Completed date: Sept 2019

Aims

To develop a solution to improve the taste of thickened fluids and increase patients' accessibility to thickened fluids in the hope of increasing oral fluid intake in patients during their hospital stay

Background

See attached

Methods

See attached

Results

See attached



CHI Learning & Development System (CHILD)

Lessons Learnt

- 1. Team work is crucial for the implementation of change to succeed. Having likeminded team members are essential for effecting a change and in this case, the nursing team played a huge role in allowing the change to happen.
- 2. Having appropriate outcome measures are key to studying the impact of change

Conclusion

- Usage of pre-thickened beverage improves nurses' efficiency in hospitals and potentially nursing home settings.
- Ease of dispensing pre-thickened fluids provides an opportunity for further job redesign so other healthcare workers e.g. healthcare assistants can be tasked to dispense thickened fluids to patients such that nurses can then attend to more value-added nursing duties.
- Commercialisation of the product ensures easy and convenient access to thickened
 fluids in the community, increasing patients' compliance to consume thickened
 fluids. These products are now made available in TTSH Retail Pharmacy. Moving
 forward, the team plans to have these products readily available in vending
 machines and coffee shops.
- Allow patients with dysphagia to feel included into the society by having prethickened fluids from a bottle without the need to manually prepare thickened fluids in the community.

Project Category

Care Redesign

Keywords

Care Redesign, Safe Care, Patient Safety, Quality of Care, Allied Health, Nursing, Tan Tock Seng Hospital, Dysphagia, Oral Fluid Intake, Pre-Thickened Beverages



CHI Learning & Development System (CHILD)

Name and Email of Project Contact Person(s)

Name: Zenne Tng Kuan Chen

Email: kuan chen tng@ttsh.com.sg

Prethickened beverages for patients with dysphagia

Teo W. S., Ng S. K. & Tng Z. K. C. Speech Therapy Department, Tan Tock Seng Hospital, Singapore

Introduction

Tan Tock Seng

HOSPITAL

National Healthcare Group

Dysphagia (swallowing difficulty) could result from diseases such as stroke, mouth or throat cancer, neurological disorders and dementia, amongst others. The diet and fluids of this group of patients may require modifications so as to manage aspiration risk. In Singapore, the different consistencies of fluids prepared for patients with dysphagia is commonly nectar-thick or honeythick.

Literature has revealed that patients with dysphagia are frequently dehydrated. Cichero (2013) shared that this is likely due to various factors such as volume of thickened fluids consumed, thirst quenching ability, flavour of thickened fluids and insufficient access to thickened fluids. Whelan (2001) further reinforced that one of the contributor to lack of oral intake of fluids is patients' dependency on nurses to provide thickened fluids.

The development of locally-flavoured pre-thickened beverages (PB) aims to target the two most significant gaps, namely the insufficient access to thickened fluids as well as the lack of flavours of thickened fluids. Thus increasing fluid intake for patient to improve hydration level and their quality of life.



Figure 1: Locally-favored PB Honey thick (left) and Nectar thick (right)



Figure 2: All locally-favored PB

Methodology

Patients' oral fluid intake was tracked for 3 consecutive days during tea-break, one point at pre-intervention phase (P1) where nurses manually prepared the thickened fluids and another, during intervention phase (P2) where locally-flavored PB was used. The tracked amount of oral fluid intake was expressed as a percentage of total oral fluid intake (%OFI) and analyzed with simple t-test. Preparation time (sec) and accuracy of consistencies prepared by nurses were recorded. Qualitative feedback regarding accessibility, preparation ease, and palatability of fluids were also collected from patients after the intervention period.

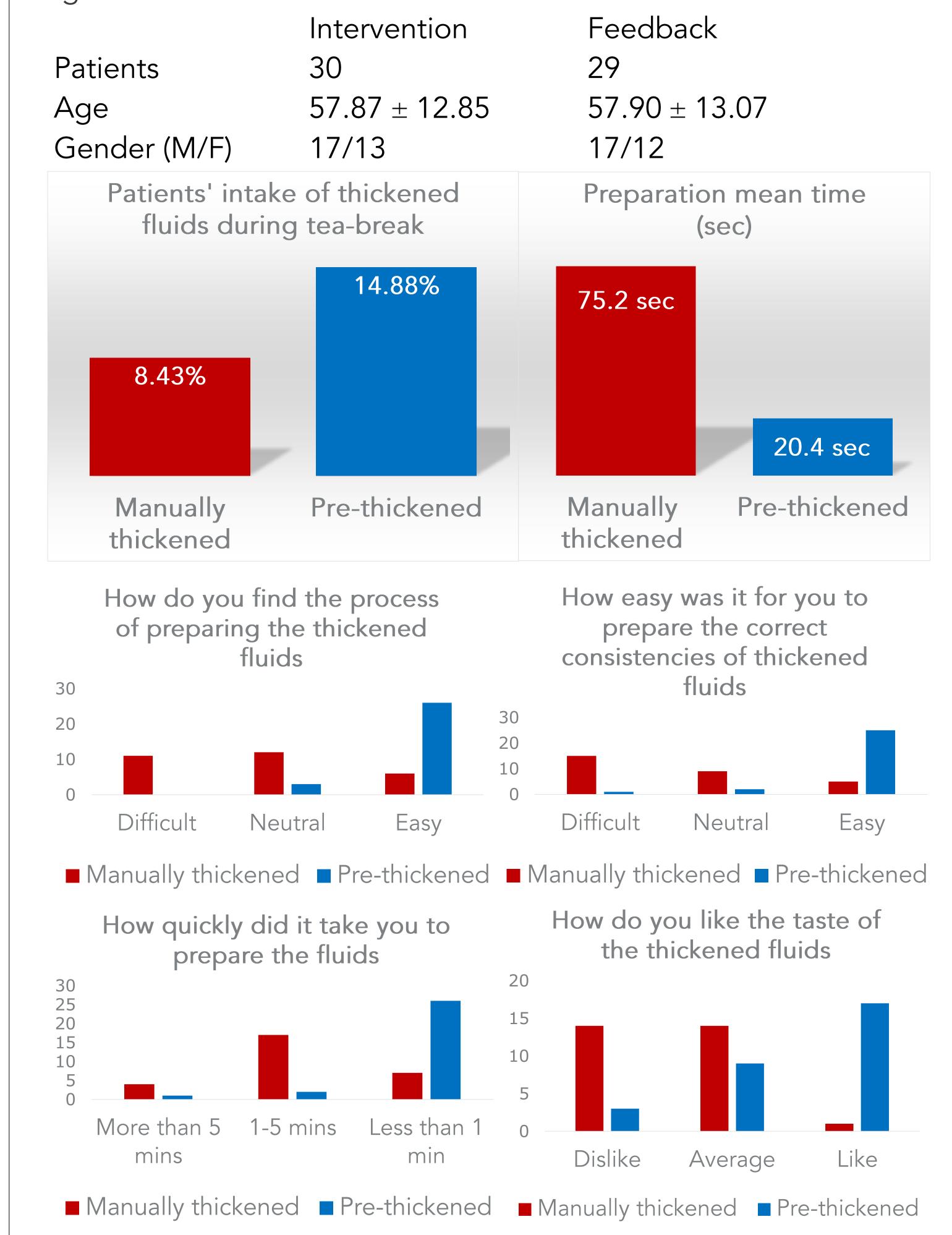
Intervention Recruitment Pre- intervention Phase (P2) Phase Phase (P1) Flavored PB Rehab Manually • Day 4-6 patients who prepared Record of thickened were preparation prescribed fluid time and thickened Day 1-3 %OFI fluids by Record of speech preparation time and therapists %OFI

Reference

1. Cichero, JAY. (2013) Thickening agents used for dysphagia management: effect on bioavailablility of water, medication and feedlings of satiety. Nutrition Journal 12(54) 2. Whelan, K. (2001) Inadequate fluid intakes in dysphagic acute stroke. Clinical Nutrition 20(5), 423-4283.

Results

Patient %OFI (n=30) increases from a mean intake of 8.43% (P1) to 14.88% (P2) (t[29] = 6, p<0.05). There was also a significant decrease in nurses fluid preparation time (n=5) with mean value of 75.2 sec (P1) to 20.4 sec (P2) (t[4]=6.6, p<0.05). At P2, all fluid consistency was accurate with less than 1-minute preparation time whereas at P1, inaccurate consistencies were prepared and more time was required. Feedback received are highly positive towards PB and most patient like the taste of the PB that was given to them.

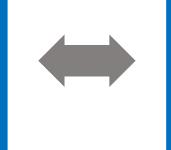


Results

The use of PB leads to increase in patients' oral fluid intake hence improving hydration level. It also provides greater ease and halved the preparation time. This potential standard practice can minimize errors and maximize efficiency where caregivers can focus on other major duties. With its ease of preparation and dispensing, further cost saving can be achieved through organizational job re-design. The team is working towards listing these PB as commercial products to increase accessibility in the community via vending machines and supermarkets.

Increases patients' fluid intake of thickened fluids

Increases accessibility to thickened fluids in the community



Improves healthcare workers' efficiency due to easy dispensing